



AGENDA ITEM NO. 5

DUNDRY VIEW NEIGHBOURHOOD PARTNERSHIP

9TH DECEMBER 2013

Report of: Caroline Hollies/Emily Smith Neighbourhood Working Coordinator

Title: Neighbourhood Working Priorities

Officer presenting report: Caroline Hollies / Emily Smith

RECOMMENDATION:

1. That the Dundry View NP note the progress to date on the 3 neighbourhood working priorities chosen from the Waste Plan in September 2013
2. That the Dundry View NP chooses up to 7 neighbourhood working priorities from the shortlist in table 2 to add to the 3 priorities already chosen from the Waste Plan at the Neighbourhood Partnership meeting in September 2013

1. At the meeting in September the Dundry View NP agreed that 3 priorities identified in the Waste Plan would become Neighbourhood Working priorities; the progress report is presented in Table 1. Following further consultation with residents and desktop analysis of information from Council departments and other services, the Dundry View Neighbourhood Partnership are now asked to formally agree up to 7 additional local priorities for the neighbourhood working team to progress.
2. Progress will be reported quarterly, though updates can be provided as requested by the NP. Progress reports will also be available online.

Dundry View NP priorities

3. A shortlist of 11 priorities has been developed between July and November from a mixture of data sources including the Quality of Life Survey, Neighbourhood Forums, Neighbourhood Partnership and sub-

groups, an extensive door knocking exercise, an on-line survey and two Dundry View priority setting workshops, one of which was specifically for young people. 184 residents input directly into the survey. The shortlist of 11 local priorities is shown in Table 2 ranked in order of the number of times the issue was raised by residents from different sources.

Equalities information from survey respondents

Of the residents that submitted equalities information (70% of total respondents):

AGE: 4% under 18, 47% were 18 – 65 and 29% were over 65

GENDER: 43% female, 40% male

DISABILITY: 6% considered themselves disabled, 67% did not consider themselves disabled

ETHNICITY: 73% White British, 2% White Other, 1% Black and minority ethnic

RELIGION: 12% religious, 11% not religious

SEXUALITY: 31% Heterosexual, 1% Lesbian or gay or bisexual

This demonstrates that we have not gathered information from certain groups in the population; young people, those who consider themselves disabled, black and ethnic minority groups and those from the lesbian, gay and bisexual population.

Using this knowledge we will be able to specifically target these groups with appropriate methods in future. We will also undertake to positively engage these groups with the priorities that are chosen by the Neighbourhood Partnership, both through the Neighbourhood Partnership and when carrying out engagement actions. In addition, we will be more consistent with gathering equalities information from all respondents, where possible, when carrying out these surveys.

Dundry View Neighbourhood Partnership

Table 1 – Progress report on Neighbourhood Working priority actions since September 2013

From the residents survey the issues of flytipping and litter were the joint 7th most commonly raised issues by residents. Waste collections, including recycling, was the 13th most commonly raised issue. For young people - flytipping, especially in Wilmott Park, was the 2nd highest priority and litter was the 9th.

	Problem/issue	Details (including location)		Action Taken to date	Next Steps
1.	Target fly-tipping hotspots	List of fly tipping locations identified as part of the waste plan: 1. Maceys Road, Pigeon house 2. Gibbsfold Road 3. Crosscombe/ Bishport Ave 4. Gatehouse open space to Queens Road 5. Geoffrey Close. 6. Highridge Park lane to Cutler Road 7. Leyland Walk 8. Withywood Park 9. Bedminster Down, Ilchester Crescent behind Number 6. 10. Kingshead Lane below the Police Station 11. Hengrove Way, Slip roads 12. Bowering Close, Aldwick Ave 13. Court Farm road 14. Bedminster Down toilets 15. East Dundry road 16. Willmott Park, Stilling fleet rd by Greenditch The most problematic fly tipping site was identified as behind Maceys's Road		Confirmed list of flytipping hotspots at PoP meeting.	Meeting between HWCP, Area Environment Officer, Contracts manager, Neighbourhood Working Co-ordinator, arranged concerning the fly tip issue behind Macey's Road to determine extent of problem and potential long term solutions. Audit list of locations to determine the scale of the problem to prioritise the list. Agree prioritised list with PoP group and determine plan of action.
2.	Excessive litter	Bishport / Murford area Fulford Road Whitchurch Lane/and Imperial underpass and Whitland Road Peterson Square behind the housing office Cutlers Road/ end by Lloyds bank Queens Road and particularly by car park Teyfant Road		Litter hotspots identified and agreed with PoP group	Locations for littering campaign/ litter bins identified and agreed Audit to determine the scale and timing of the problem to prioritise the list, determine the plan of action and set the baseline standard to improve upon.
3.	Increase recycling rates	Borleyton	Facilities/base in place waiting for bins	First wave of flats agreed at PoP group these being Borleyton and Faber	Book site visit to Borleyton and Faber with Waste Officer/ Housing Manager and Area Environment Officer to progress installation of bins and support use by residents.
		Faber	Facilities/base in place but no bins		
		Four Acres	Hard standing but no barriers, looking to fund next year		
		Cutler Road	Not part of current improvement scheme and not sure if achievable due to available space. More work to be done.		
		Highridge Green	Part of next year's improvement scheme - Agreed		
		Pawlett	Not part of agreed scheme improvements for next year but have requested costs to add.		
		Hareclive	Hopefully next year but depending on cost and funding.		
		Coneygreave	Subject to bid for funding		

Dundry View Neighbourhood Partnership

Table 2 – Shortlist of potential Neighbourhood Working priorities

	Issue	Evidence base/ narrative
1	Problem and obstructive parking on pavements and junctions	This was the most common issued raised by residents.
2	Problem and obstructive parking outside schools	Raised by residents and as the 4th highest priority for young people.
3	Dog fouling	Raised by residents. This was the top issue raised by young people. 31 public reports of dog fouling in Dundry View to Bristol City Council Customer Services, between July and December 2012 77% of Whitchurch Park, 80% of Hartcliffe and 83% of Bishopsworth residents said that dog fouling was an issue; and Bishopsworth ward respondents had the highest level of dissatisfaction with dog fouling across the city (QoL, 2012).
4	The illegal use of motorbikes and quad bikes across Dundry View – including noise nuisance	Raised by residents. This was the 7th highest priority issued raised by young people. Recent death on 26 August 2014 in Dundry View of local man on a stolen bike. There were 352 calls to Avon and Somerset police concerning nuisance bikes/quads in south Bristol in 2013 to date, of these 151 were for Dundry View. Historically, the reports for motorcycles in Dundry View were 217 in 2011 and 193 in 2012. This shows that the number of calls about nuisance motorbikes are reducing but is still a significant issue in this Neighbourhood Partnership area.
5	Speeding	Raised by residents. Local speed watch set up in area 2012 through Police with local resident volunteers.
6	Anti-social behaviour – mostly associated with young people or problem neighbours	Raised by residents. Conversely young people ranked ASB by adults as their 10th highest priority and street drinking was the 3rd highest priority raised by young people. Dundry View has an above average proportion of children and young people (0-15), making up 21.5% of the population (Dundry View Statistical Profile, 2011) Estate management have dealt with 160 ASB cases between 1st April and 1st November 2013. This takes up approximately 70%+ of Senior Housing Officers time. Current problem areas are Millmead & Greenditch. Millmead also is raised as a location where extra resources are required due to the volume

		<p>and nature of work required there (Caretaking services report, 2013)</p> <p>2012-2013 ASB reports to Police 3921 for Bishopsworth Policing area which is approximately 15% of city's ASB (Safer Bristol crime and ASB scorecard 2010 – 2013)</p> <p>There is a strong link between ASB and the lack of facilities for older young people, particularly in parks. This lack of facilities was the 11th most commonly raised issue in the survey and the 6th highest priority for young people.</p>
7	Fear of crime – mostly burglaries and request for more visible police presence	<p>Raised by residents</p> <p>Fear of crime is higher than city average (QoL, 2012)</p> <p>Across the 53 beat areas for Bristol, Bishopsworth is ranked 3rd highest for the number of burglaries last year whilst Hartcliffe was 4th. Between them they contributed to 8.2% of all dwelling burglaries within Bristol. (Safer Bristol crime and ASB scorecard 2010 – 2013)</p>
8	Drug dealing and use	<p>Raised by residents.</p> <p>Operation Beacon identified an extensive Drugs Market within Dundry View, one of only 10 in the city. This last year Operation Beacon have also have investigated 45 reports of “cannabis factories” and 12 cases of drug dealing within the two wards. (Police report, 2013)</p> <p>From 1st January 2013 to date, 138 drug related offences , were reported, 38 of which were for drug production, with the vast majority of these taking place within council owned properties.</p> <p>Residents of Hartcliffe were ranked third highest in Bristol in terms of those that thought drug use was a problem, and residents from Bishopsworth were 8th highest. Similar findings arose with regard to perceptions of drug dealing (QoL, 2012)</p> <p>Highlighted by local drug project working in the area.</p> <p>Millmead House residents recently surveyed raised this as an issue within this block.</p> <p>Caretaking services have to regularly pick up needles and drug paraphernalia, with the most call for this service coming from Millmead (Caretaking Services Report, 2012-13).</p>
9	Appearance of the streets including overgrown hedges	<p>Raised by residents.</p> <p>Ongoing issue for Housing officers in some tenanted properties</p>
10	Domestic abuse and violence against the person	<p>Only one adult resident raised this as an issue in the survey, but this was an issue for over 80% of young people who attended the workshop and they ranked it 5th on their list of priorities.</p> <p>2012/2013 domestic abuse figures for Bishopsworth police area covering two NPs was 819 reported incidents this is approximately 17% of all incidents reported in the city (Safer Bristol crime and ASB scorecard 2010 – 2013)</p>

		QoL indicates that over 13% of respondents felt that domestic abuse was a private matter, this may be masking the severity of this issue in the area.
11	Hate Crime	This was not specifically raised by residents in the survey but a piece of research around Hate Crime was commissioned for Dundry View in 2013 which is now complete with recommendations to take forward. Estate management (2013) figures show that low levels of community cohesion exist in Whitchurch Park and Hartcliffe wards (respect getting on well together and responsible parenting) There were 15 cases of Hate Crime reported to landlord services.

Data sources:

- QoL – Quality of Life survey 2012
- Dundry View Statistical Profile, 2011 produced by Bristol City Council
- Avon and Somerset crime statistics
- Caretaking services report 2013
- Estate Management manager report, 2013
- Safer Bristol crime and ASB scorecard 2010 – 2013
- Police submission to the Neighbourhood Partnership priority setting meeting – Dundry View. Inspector Nigel Colston 27th September 2013